

COMMUNITY-CLINICAL LINKAGES



Best Practices for Clinical Integration of Community Health Workers

CCL DEFINITION

Connections between community and clinical sectors that provide a linkage, or the assurance that patients have accessed the needed resource, to improve population health (1,2)



CHWS ROLES CCL

CCL enhances care coordination, case management, and system navigation (3)

CCLS WITH CHWS HAVE RESULTED IN:

- Decreased HbA1c levels (4,5)
- Increased insurance enrollment (6)



RECOMMENDATIONS

- Clinical teams should have a full understanding of CHW knowledge, skills, & activities (7)
- CHWs should be empowered to establish relationships with community entities
- CCL interventions should take advantage of CHW community knowledge and ability to work at the local level to link patients to social determinant services (2)



References



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